

# MEET DR. FREY.



Dr. John Frey earned his Doctor of Dental Surgery degree from the University of Michigan in 1996 after graduating from Grand Rapids Junior College and Grand Valley State University. A lifelong resident of northeast Grand Rapids, he started Frey Family Dentistry in 1997, and has enjoyed serving the northeast communities since that time.

Dr. Frey actively volunteers with his local dental society, having served on the Executive Board and as the President of the West Michigan District Dental Society. He has been the Chairperson of the Michigan Dental Association's Annual Session meeting, and also served on a committee for the American Dental Association.

He donates his dental services to the Donated Dental Services Program here in West Michigan and has appeared many times on WGTV Television Channel 35's Ask the Dentist program.

He is a Fellow in the American College of Dentists, the International College of Dentists, and the Pierre Fauchard Academy, dental honor organizations that recognize their member dentists for their professional achievements and service to their community.

**Dr. Frey resides in northeast Grand Rapids with his wife Lisa and their three children.**

## CONTACT US.

Thank you for choosing  
Frey Family Dentistry.

Please call us if you have any questions.

**6220 Jupiter Avenue NE  
Belmont, MI 49306**

**616.222.0202**



**Required by Federal Act 1557:** Frey Family Dentistry, PLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race; color, national origin, age, disability or sex.

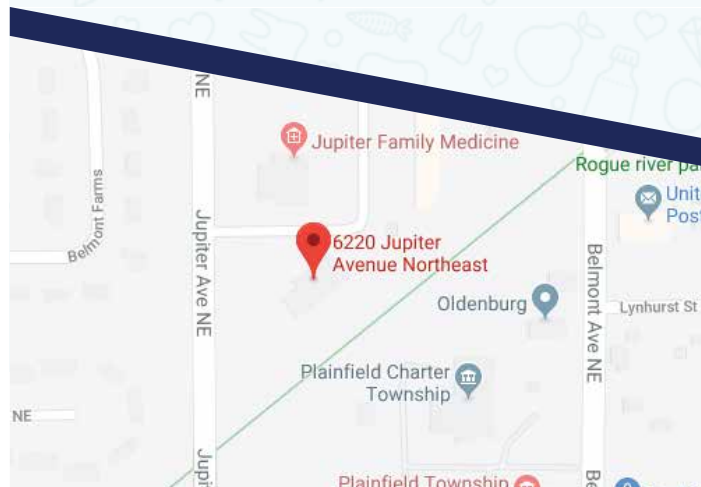
Tomaremos acciones razonables para proporcionar servicios de asistencia lingüística gratuitos a aquellas personas cuyo lenguaje escuchamos frecuentemente en nuestro consultorio y que no hablen un inglés lo suficientemente bueno como para hablar con nosotros sobre el servicio odontológico que suministramos.

صباحشاللة ففلكت نودب ةىوغلللا ةدعاسملا تامدخ رىفوت لجا نم ةلوقعم تاوطخ ذاعتاب موقن فوس ثدحت نونقتى ال نىذلاو انتسرامم لالغ اهىلل عم تسن نأ ججورملا نم ىرخأ تاغل نوثدحتى نىذلا اهمدقن يتللا نانسألأ ةىاعرب قلععتى امىف انزىلل ثدحتللا نم مهنكمى دىج لكشب ةىزىلجلإلا



# FREY FAMILY DENTISTRY

## PATIENT INFORMATION.



[www.freydental.com](http://www.freydental.com)

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# WELCOME TO OUR OFFICE



## We are delighted to welcome you to our practice.

We are serious about providing superior dental care at reasonable prices and proud of our dedication to our patients. Our goal is to help you feel and look your best through excellent dental care.

## OFFICE HOURS.

- Monday 8 A.M. – 5 P.M.
- Tuesday 8 A.M. – 5 P.M.
- Wednesday 8 A.M. – 5 P.M.
- Thursday 8 A.M. – 5 P.M.
- Friday Closed

Our Office is closed from 1-2 P.M. each day for lunch. This way we are able to offer you early morning, lunch time and late afternoon appointments for your convenience.

## YOUR INITIAL EXAM.

### Dr. Frey will conduct a thorough clinical examination on your first visit.

We will take any necessary x-rays, evaluate you for periodontal disease, and check for oral cancer. Dr. Frey will then discuss any necessary treatment he recommends and answer questions or concerns you may have.

## HEALTH STANDARDS.

We use the same rigorous infection control methods for each patient, including wearing gloves, gowns, and protective eyewear.

We use disposable items as well as state-of-the-art sterilization and disinfecting techniques. Please be sure to ask us if you have any questions.



## APPOINTMENT.

Regularly scheduled appointments will enable us to provide the highest quality of dental care and will help you maintain good overall health.

If you are unable to keep your scheduled appointment, please call our office at least 24 hours in advance so that other patients may be seen during that time.

The most effective way to change an appointment is to contact us during regular business hours so that we may assist you directly. Multiple broken appointments may result in a no-show fee.

## FINANCIAL ARRANGEMENTS.

Including American Express. Payment is expected at the time of service.

For your convenience, we offer interest-free financing. Pre-authorization can be done right here in our office for you, or at home on the internet.

As a Courtesy to you, we will be happy to submit your insurance claim for you and assist you in obtaining your maximum insurance benefits. Any co-pay or fees will be your responsibility and must be paid for at the time of service. Any claims denied by your insurance will become your responsibility.

For your convenience you can make your payment online by visiting our website at [www.freydental.com](http://www.freydental.com) and clicking on our payment link. To verify coverage on any proposed dental treatment, it is always recommended that you contact your own insurance company directly.

### We accept all major credit cards.

